



## Integrated Policy Statement

Carter Ceilings supply and install suspended ceilings and partitioning to non-domestic buildings; working as subcontractors and direct to end user clients.

Carter Ceilings are committed to the continual improvement of the quality of service we provide, seeking to protect the environment and prevent pollution. To achieve this aim Carter Ceilings seek to set, implement and regularly review the following objectives:

- To develop an integrated management system and achieve and maintain accreditation to ISO 9001:2015 and ISO 14001:2015.
- To review and improve customer satisfaction and service delivery.
- To monitor and maintain good relationships with our supply chain.
- To provide a safe and healthy working environment, preventing injury and ill health in the workplace.
- To maintain a fully qualified workforce by providing appropriate training.
- To protect the environment and prevent pollution, taking a lifecycle approach.
- To maintain compliance with legal and other applicable requirements
- To promote a more positive attitude from operatives and encourage them to work together as a team complying with company and site rules.

All employees of Carter Ceilings have a responsibility to assist the company to meet these objectives and provide feedback for continual improvement. This policy will be communicated to all employees, reviewed at regular intervals and made available on our website: [www.carter.co.uk](http://www.carter.co.uk)

**This Policy has been approved & authorised by:**

**Name:** Niall J.M. Miller

**Position:** Managing Director

**Date:** May 2020

**Signature:**

A handwritten signature in black ink, appearing to be "Niall J.M. Miller", written over a horizontal line.